

TECHNOLOGY PROFESSIONAL

A dynamic **Professional** with progressive experience in project management, complex IT enterprise implementations, with a strong financial and cost controls background, and a sound understanding of network architecture.

Proven areas of expertise include:

- Technology Architecture & Integration
- Disaster Recovery
- Process & Performance Improvement
- Employee Development and Training
- Budgeting & Cost Control
- Vendor Management
- Customer Service and Satisfaction
- Recognized Team Builder and Leader

PROFESSIONAL EXPERIENCE

Consulteks Solutions Group, LLC
SMALL BUSINESS CONSULTANT

2002 to Present

Responsible to multiple small businesses in different industries for all their IT needs

- Business assessments including network assessments, process improvements, installations and upgrades, facility and network security, disaster recovery, and telephony needs.
- Configuration, purchase, and installation of Windows and small to mid-range UNIX/RS6000 Servers and PCs
- Design and installation of LAN/WAN and security technologies such as firewalls and virus protection
- Installation and upgrade of software such as MS Office, Adobe Suite, EDI applications, SAP R/3, Informix and MS SQL databases, Epicor/Vista, Clippership and Worldship, Peachtree and QuickBooks, AdvantX, and others.
- Distribution, manufacturing, healthcare, financial, and other service industries.

RKomputing
SMALL BUSINESS CONSULTANT

1997 to 2002

Consulting and sub-contract work with small businesses

- Network installations and upgrades
- Windows, Novell, and Unix servers
- SAP Basis, Informix DB maintenance, ABAP, Configuration, and SapScript

Royal China & Porcelain, Moorestown, NJ.

1996 to 2009

MANAGER OF INFORMATION TECHNOLOGY(2002-2009)

Responsible for all aspects of strategic IT planning, implementation and support. Transformed IT into a strategic partner within the organization. Responsible for budgeting and support of all technology. **Chief Consultant on technology to the CFO and Executive Team.** Contributed to the definition of key strategic business objectives leveraging the company's IT capability.

- Lowered IT and Office Spending by researching and implementing new lower cost technologies and eliminating unnecessary costs
- Designed and implemented better shipping processes such as carton label scanning and improved picking and packing slips to reduce charge backs.
- Implemented better security measures against viruses and hacking by utilizing hardware firewalls and software for further firewall safety and virus protection to lower cost of incidents.
- Responsible for due diligence process and shutting down of IT during company sale.
- Hands-on work with servers and client systems, network, and office equipment

SYSTEMS ADMINISTRATOR (1997-2002)

Responsible for employee technical training, SAP ABAP programming, System/DB maintenance and change requests.

- Created interface to allow for real-time updating of tracking information between Clippership and SAP – enabled real-time transmission to customers.
- Created connection for remote users using VPN in place of costly dial-up connections.
- Began donation program to remove older equipment – eliminated need for costly disposal.
- Document Disaster recovery – implement backup procedures, system redundancy and power infrastructure.
- Create schedule for Data archival from SAP – policy to remove data each year leaving the required data as needed for financial purposes. Removal of data lowered DB size, lowering need for additional disk drives.
- Enhanced Informix database copies performance – reduced downtime of SAP.
- Facilitated design of new server room for better environmental controls and security.

SYSTEMS ANALYST (1996-1997)

Responsible for PC/Server updates, conversions, installations, and trouble-shooting activities.

- Replaced need for Terminals by using Terminal Emulation software – reduced need for both a PC and Terminal resulting in lower equipment costs, energy costs and desk space savings.
- Performed asset management allowing for better insight of on hand supplies
- Setup scanning solutions at packing stations to reduce data entry time

UFCW Tri-State Health & Welfare, Pennsauken, NJ.

1993 to 1996

BOOKKEEPER

Responsible for the accounts receivable for 75 participating employers in the Health and Welfare program.

- Developed a process that improved payment schedules and delinquencies by 100%.
- Assisted others with learning PC skills

EDUCATION / TECHNICAL SKILLS / TRAINING

Associates Degree in Applied Science, Camden County College, Camden, NJ.

Courses included: CAD/CAM, CIM, Networking, and Programming.

Currently Enrolled: University of Phoenix – BSIT Program. Classes include Web Design/HTML, SQL/Database, Networking, Project Planning, Management, JAVA, Windows and UNIX/Linux, and Information Security/Risk Management.

Hardware/Software Skills: SAP R/3 with Informix, ABAP Programming, Sapscript, SAP Configuration, RS6000/AIX/UNIX, Windows Server 2000, 2003, 2008 and SBS2003/2008, and clients. Cisco/Linksys Routers, SonicWall Firewalls, ISA, Exchange Server, Microsoft Office/Project. Modest experience with Linux, Virtualization, Epicor ERP, Pervasive, Progress and SQL databases. Q-See Video Surveillance.

SAP Training: Basis Technology, EDI, Workbench Organizer, Basis Informix/Unix, and LIS in Sales and Distribution.

Sterling GIS Training: Fundamentals in Graphic Process Modeler, Data Mapping and EDI Processing.

Microsoft Certification Program: MCP, MCDST, MCTS

Supporting Users and Troubleshooting a Microsoft Windows XP OS.

Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System.

TS: Configuring Windows Vista Client.

Managing and Maintaining a Microsoft Windows Server 2003 Environment.